## Card Sort Research

Caregiver Profile vs. Filter List

## Research Goals

- Determine what items are most important to have in a "Filter By" option on the "Caregiver List"
- Determine what items are important to have in a "Caregiver Profile"

## Methods

- Card sort, n=19
- Participants sorted 49 cards provided by project collaborators into three groups, "Filter By", "Caregiver Profile", and "Other"
- Participants were a convenience sample from a class of graduate students at Claremont Graduate University
- Study was unmoderated and conducted remotely using Mural
- Participants were encouraged to create their own categories if they wished.
   Participant created groups were recorded as "Other".

## Results Selection Criteria

#### **Standard Criteria**

- >50% of respondents chose the category
- The percent difference in selections of "Filter By" and "Caregiver Profile" is >25%

#### **Both Criteria**

• The percent difference in selections of "Filter By" and "Caregiver Profile" is <25%

#### **Uncategorized Criteria**

Items did no get >50% in either "Filter By" or "Caregiver Profile"

## Results

#### Filter By: 7

- Adults
- Care Facility
- Children
- In-Home Care
- Infants
- Location
- Seniors

#### **Caregiver Profile: 27**

- Age
- Bathing
- Bathroom Assistance
- Behavioral Support
- Blood Sugar Testing
- Comfortable with Pets
- Companionship
- CPR
- Dressing
- Education
- Errands
- Feeding
- G Tubes
- Giving Injections

- Household Tasks
- Lifting
- Meal Prep
- Medical Transport
- Mobility Assistance
- Non Smoker
- On-Call
- Personal Care
- Physical Activity
- Special Equipment
- Tutor
- Willing To Learn
- Years of Experience

#### Both: 7

- Availability
- Bilingual
- Gender
- Hourly Rate
- Licensed Practicing Nurse
- Registered Nurse
- Reviews

# Results Uncategorized

Results for these items is inconclusive, further research is recommended

- Housekeeping
- Long Distance Transport
- Memory Care
- Seizure Assistance

- Special Needs
- Specialized Care
- Specific Diagnosis
- Transportation

## Limitations

• Participants were not screened

#### **Unknowns:**

- Relevance of service to participants
- Attitudes towards healthcare providers
- Knowledge of healthcare industry

### Future Research

- Additional research to clarify inconclusive items
- Some participants broke up "Caregiver Profile" into subcategories, consider further investigation/benefits of implementing subcategories